Lesbian, gay, bisexual, transgender and questioning (LGBTQ) youth become homeless at alarming rates. Many LGBTQ youth feel compelled to run away from their families or child welfare placements after their physical and emotional safety is jeopardized. Others are thrown out of their homes with nowhere to go but the streets. Still others have aged out of the child welfare system, unprepared to support themselves and without a permanent place to live. If out-of-home systems of care are not safe and appropriate for LGBTQ youth, these young people attempt to forge a life on the streets rather than seek services and supports from these systems.

UNDERSTAND HOW HOMELESS AND RUNAWAY YOUTH SHELTERS ARE FAILING LGBTQ YOUTH. Between 20% and 40% of all homeless youth in the United States identify as LGBT. Frequently rejected by their families or fleeing abusive long-term placements, these youth are too often misunderstood and mistreated by the staff and other residents at temporary shelters. Harassment, assault and even rape within these facilities are common experiences. The data is sobering: half of a sampling of lesbian and gay youth who had been in out-of-home care reported that they had spent periods of time living on the streets in preference to the hostile environments they had found in these settings.2

DEVELOP AN UNDERSTANDING OF THE RISKS FACED BY HOMELESS LGBTQ YOUTH. Being homeless imperils a young person’s physical and emotional security. According to a 2002 study by the University of Washington, LGBTQ homeless youth are physically or sexually victimized by an average of seven more people than non-LGBTQ homeless youth.3 With nowhere to go and no means of support, some may be forced to engage in survival behaviors that place them at significantly higher risk for mental health problems, substance abuse and exposure to sexually transmitted infections. Some of these survival behaviors, such as sex work, are illegal, leading many LGBTQ homeless youth to encounters with the juvenile justice and delinquency systems. It’s important that child welfare and shelter care services acknowledge these risks and prevent young people from feeling as though they have no other choice but to take them.

PROVIDE SAFE AND SUPPORTIVE CHILD WELFARE SERVICES TO YOUTH THROWN OUT OF OR FLEEING ABUSIVE FAMILIES. Many LGBTQ homeless and runaway youth experience abuse and rejection by their families because of their sexual orientation or gender identity, and many seek assistance from police and child welfare systems. Unfortunately, these youth may be turned away due to a lack of sensitivity about the serious issues they are facing. Some are even forced by social workers and police officers to return home to unsafe environments. If placed in care, many find that they are not safe in their placements. A 2006 study found that 65% of 400 homeless LGBTQ youth reported having been in a child welfare placement in the past.4 The large number of homeless LGBTQ youth reflects the fact that the child welfare system is failing these young people.

ENSURE THE SAFETY OF LGBTQ YOUTH IN HOMELESS SHELTERS AND CHILD WELFARE FACILITIES.

Given the number of LGBTQ youth cycling between the child welfare and shelter systems of care, it’s critically important that all shelters and child welfare facilities take immediate steps to ensure the safety of these young people. Every agency providing shelter care and services should adopt and enforce LGBTQ-inclusive nondiscrimination policies, provide training on LGBTQ issues for all staff and display visible signs of support for LGBTQ people. It’s crucial to send a clear message throughout each facility that anti-LGBTQ harassment and discrimination will not be tolerated.

RESPOND TO THE SPECIAL NEEDS OF HOMELESS TRANSGENDER YOUTH.

Transgender homeless youth often are especially unsafe at shelters that require them to be assigned to beds according to their sex assigned at birth and not their gender identity. These insensitive shelter policies may cause a transgender youth who identifies as female to be placed in a male facility, where she is at increased risk of abuse and rape. Furthermore, sex-segregated bathrooms, locker rooms and dressing areas within these facilities are often inappropriate and unsafe for transgender youth. When making decisions with transgender youth regarding sleeping or bathroom and shower use, staff must take into account the physical and mental well-being of the youth as well as the youth’s own wishes.

As is the case with lesbian, gay, bisexual and questioning youth, transgender youth who are unsafe in shelters are more likely to run away. On the streets they frequently find a thriving, oftentimes dangerous, black market for hormones and other medical procedures they seek to align their physical bodies with their gender identities. Those providing care and services to homeless transgender youth should link these youth with appropriate medical service providers in their communities to reduce the risk that they will take their healthcare into their own hands on the streets.

MAKE APPROPRIATE, INDIVIDUALIZED CLASSIFICATION AND HOUSING DECISIONS.

Don’t make housing decisions within homeless youth shelters based on myths and stereotypes about LGBTQ people. For example, never assume that all LGBTQ youth are more likely to engage in sexual behaviors than their heterosexual peers, or that they’re all potential sex offenders. Conversely, don’t unnecessarily isolate or segregate LGBTQ young people, or prohibit them from having roommates, as a means to ensure their safety. While this may be motivated by good intentions, it will only deprive LGBTQ youth of opportunities to interact with their peers and will compound their feelings of isolation. However, when making housing decisions for transgender youth, sometimes a single room for sleeping will be the most effective means to ensure safety.

CREATE COMMUNITY CONNECTIONS FOR HOMELESS LGBTQ YOUTH.

Help homeless LGBTQ youth to access community services and supportive adult mentors, and stand up for them if they encounter negative biases and discrimination. Develop an up-to-date list of LGBTQ resources in the community and distribute it to everyone in the agency, including to youth who may wish to contact community resources privately.

DISPLAY LGBTQ-SUPPORTIVE SIGNS AND SYMBOLS.

By displaying LGBTQ-supportive images such as pink triangles, rainbows or safe zone stickers, shelter care facilities send the clear message to all youth and staff that LGBTQ youth are welcomed and affirmed. LGBTQ youth are quick to pick up on these cues from their environment; it often makes an enormous difference just seeing them displayed. Lambda Legal’s LGBTQ Youth in Out-of-Home Care poster is available in English and Spanish free of charge online at www.lambdalegal.org.

CONNECT WITH ADDITIONAL RESOURCES.

National Recommended Best Practices for Serving LGBT Homeless Youth, co-authored by the National Alliance to End Homelessness, Lambda Legal, the National Network for Youth and the National Center for Lesbian Rights (2009), offers agencies guidance to improve care for homeless LGBT youth. It can be downloaded at www.lambdalegal.org/issues/youth-in-out-of-home-care or ordered from Lambda Legal at 1-866-LGBTeen (1-866-542-8336) (toll-free) or 212-809-8585.

The National Gay and Lesbian Task Force and the National Coalition for the Homeless have partnered to co-author two publications regarding LGBT homeless populations. Their initial report is entitled Transitioning Our Shelters: A Guide to Making Homeless Shelters Safe for Transgender People (2003). Their follow-up report, Lesbian, Gay, Bisexual and Transgender Youth: An Epidemic of Homelessness (2006), looks at LGBT youth as a whole and explores the reasons why so many of these youth are homeless and the risks they face in shelters and on the street. Both publications are available at www.thetaskforce.org.

The National Alliance to End Homelessness (www.endhomelessness.org) offers resources and information about homelessness among LGBT youth, including Supporting Homeless Transgender and Gender Non-Conforming Youth (2012).